

CAM Volunteer Code of Conduct/Updated for *The Bridge*

(The Bridge is a group of volunteers from City Church partnering with CAM to offer a 3rd Friday Feeding and support outreach to homeless on the campus of Christian Assistance Ministry)

Please read and sign on the back

As a volunteer at Christian Assistance Ministry (CAM) and the Bridge:

I understand that Christian Assistance Ministry (CAM) is a Christian Based nonprofit. Part of our mission is to share the Love of Christ (Christian Faith) with clients by our actions, through evangelism, prayer and service and that as a volunteer I am representing a belief in the Christian Faith. I also understand we serve clients of all faiths and no one must participate or be of the Christian faith to receive help.

I will bring a non-judgmental attitude to because I may be helping and volunteering with people who lead lifestyles different from my own and I cannot know their circumstance. I will serve with Grace.

I will be respectful to donors, clients, staff, and other volunteers, remembering that I represent CAM, the Bridge its mission and the body of Christ.

I will be prompt and stay until the end of my shift or notify someone if I cannot do so.

I will understand my professional role as a volunteer and that it is important to maintain professional boundaries. I understand that what I might do for a personal friend is different than what I can do with someone we are serving. I will not share personal information with a client, I will not provide a ride, I will not give money, I will not meet a client at home, I will not offer a client a job, I will not date a client or give advice that I am not credentialed to provide. I understand this is to protect the client, the ministry and myself.

I will not sweat the small stuff and will understand that consistency is important but there will be variations due to the clients we serve, and the donation process (availability of items).

I will have faith in the process and the ministry; I will not allow myself to feel responsible for every problem and every individual we serve. I will understand that there are many services for those we are serving that are available to them on other days (at CAM Monday through Friday, First Presbyterian Church, Haven for Hope, Catholic Worker House, Church under the Bridge, Travis Park Church... and will allow the client to utilize those services.) If I have a special concern, I can take the clients name and call a CAM staff on Monday to discuss a particular situation (210) 223-4099.

I will be acutely aware of discriminating practices and sexual harassments with my peers, staff and clients. It is my understanding that any form of discrimination or sexual harassment is reason for termination.

I will avoid physical contact with any child not my own and should not place myself alone with a child. I will instruct parents that they should be with their children at all times and if an occasion arises where they are not, quickly work with staff or a volunteer to reunite the child with the parent. If I find myself working with a child, without a parent, I must do so with another adult volunteer or staff (this includes working with youth volunteers). I should report any concerns to the authorities (i.e. Child Protective Services) in accordance with the law if we see or hear of any type of abuse. CAM staff will support any volunteer who sees this or receives an outcry and will help them with this reporting if necessary.

I will speak one-on-one with a leader or call CAM staff about any questions or concerns I may have and avoid gossip.

I understand that donated items of food, clothing, hygiene etc. are for the clients.

I will report to CAM or leaders if I see suspicious activity on the CAM campus with other volunteers, staff or clients.

I will dress and speak in a manner that is befitting a volunteer who represents a Christian environment.

I will pray for the ministry.

I understand that I am responsible for participating in:

I will have fun following Christ's ministry, remembering His words: *"When it is done unto the least of these, my brethren, you have done it unto me."*

I have read the above Volunteer Code of Conduct and have agreed to follow these rules

Name (print): _____ Signature: _____ Date: _____