



ID RECOVERY ASSISTANCE FAQS & INFORMATION



WHAT IS ID RECOVERY ASSISTANCE AT CAM?

CAM pays for you to obtain an ID or necessary documents to get an ID (we do not create an ID for you). Clients are only eligible for financial help ONCE EVERY 12 MONTHS.

CAM provides financial assistance for one of the following items:

- Renewal/replacement of State of Texas ID
- Renewal/replacement of State of Texas Driver License
- Replacement of United States Birth Certificate

CAM provides emergency financial assistance once every 12 months and eligibility to receive ID recovery help is contingent upon this.

WHAT ARE THE ELIGIBILITY REQUIREMENTS?

These are the requirements the state of Texas, Social Security or Records office will require. We ask for them so when we write a check for you, you can get the document you need.

- **ID or Drivers License (Texas)** replacement requires one of the following documents if your "Texas" --ID/DL has not been expired more than two years:
 - » Expired Texas ID/Driver's License/Social Security Card/Birth Certificate/Voter Registration Card/Medicaid or Medicare Card/Inmate ID card/W-2
- **ID or Drivers License (Out-of-State)** replacement, or in state of Texas and has expired more than two years ago, you will need the following documents:
 - » **PROOF OF CITIZENSHIP:** Birth Certificate or Alien Card
 - » **PROOF OF IDENTITY:** SAPD ID Verification Card or Out-of-State ID or Inmate ID
 - » **PROOF OF SOCIAL SECURITY:** Social Security Card or Certified DD214 (military discharge)
 - » **PROOF OF RESIDENCE:** Residency Affidavit (shelters may provide this) or two bills (CPS, SAWS, Rental Agreement, etc.)
- **Social Security Card** replacement requires one of the following: Social Security Card is free but is also needed to receive services at CAM and to get an ID from the state of Texas
 - » US Driver License/State-issued ID/US Passport/Employee ID/School ID/Health Insurance Card (not Medicare card)/US Military ID
 - » Birth certificate or medical records
- **Birth Certificate** requestors must provide proof of identity to receive a replacement. The length of time to receive Birth Certificates depends on the state of birth, and state requirements. If you were born in San Antonio, you may go to the downtown San Antonio Library or vital records to make a request. Forms of acceptable proofs of identity:
 - » US and foreign Government-issued Driver License/US and foreign Government-issued ID/US and foreign Student ID (current), Inmate ID, Passport/US Military ID/Permanent Resident Card (Resident Alien)/Signed W2

ADDITIONAL INFORMATION

- CAM offers a free mail box for Birth Certificates, if you are homeless and don't have a place to receive a document if mailed.
- If you don't have what you need, come by CAM between 9 a.m. and 3:30 p.m. and speak with a case worker or interviewer to review what you'll need in order to begin this process.

HOURS OF OPERATION FOR ID RECOVERY

CAM DOWNTOWN

110 McCullough Ave

Mondays [9am - 3:30pm] (210) 223-4099

CAM NORTHWEST

5084 De Zavala

Mon - Thur [9am - 2pm] (210) 697-5771

CAM's MISSION STATEMENT

To share the love of Christ by providing immediate assistance and encouragement to people in crisis.

HELPING THOSE IN NEED SINCE 1977